

FREQUENTLY ASKED QUESTIONS

IS THIS PET INSURANCE?

No, it's not insurance - it's designed for everyday care.

Insurance is designed to reimburse you after an unexpected illness or injury. Our care plans are different—they cover the routine, vet-recommended preventative care your pet needs to stay healthy all year long. Think of it as a proactive approach to your pet's health.

WHAT IS THE IN-HOSPITAL CREDIT?

It's built-in peace of mind.

Every care plan includes a petFSA, or an in-hospital credit allowance, you can use for unexpected needs, like a sick visit or an urgent test. Even better? If you don't use the full amount, your unused petFSA rolls over to the next year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

It makes it easy to plan and pay for your pet's health.

With one payment, your pet's annual care is covered. That includes vaccines, exams, screenings, and more. Financing options are also available to assist with the cost.

WILL THIS SAVE ME MONEY?

Yes—especially if you're committed to your pet's health.

Our care plans bundle the services we recommend most—and price them at the best possible value. It's the easiest and most affordable way to give your pet a full year of high-quality veterinary care.

YOUR EXPERIENCE

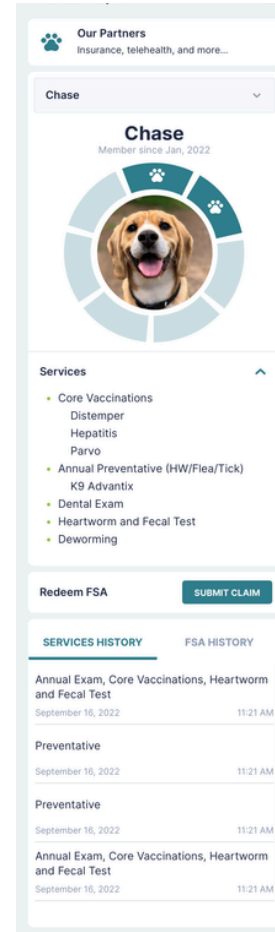
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



TenderCare
VETERINARY
CENTER

CANINE
PRIMARY CARE
PLANS



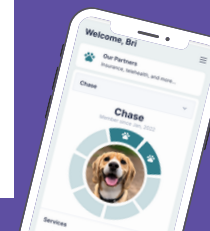
IN A SIMPLE
MONTHLY PAYMENT







SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR
CODE BELOW!



OUR PLANS ARE GREAT FOR:

-  New pet parents looking for guidance
-  Families who want predictable costs
-  People who want to stay on top of preventative care
-  Humans who love their pets (that's you!)

WHY DO I NEED A CARE PLAN?

Because your pet deserves consistent, stress-free care.

We created our plans to give you:

- **Coverage** for a full year of preventative care
- **Easy visits and checkout**—no surprise bills
- **Immediate access** to an in-hospital credit for the unexpected
- **Immediate savings** you can take advantage of right away

Login at: app.petcentrichealth.com/login

Register via the QR code on back for an amazing year of pet health!

PUPPY PLAN



\$876/ year

ADULT DOG PLAN



\$816/ year

SENIOR DOG PLAN



\$972/ year



PRIMARY CARE PLANS

	puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan >7 years
Physical Exam	4 pediatric exams	1 well exam + 2 general exams	2 well exams + 2 general exams
Rabies Vaccines	✓	✓	✓
Bordetella Vaccine	✓	✓	✓
DAPP Vaccine	up to 3	✓	✓
Lepto Vaccine	up to 2	✓	✓
Parasite Screening (Fecal)	✓	puppy only	puppy only
Deworming Treatment	up to 2	puppy only	puppy only
Annual Wellness Labwork + Urinalysis	adult + senior only	✓	✓
Nail Trims	up to 2	up to 2	up to 2
ASPCA Poison Control Hotline Allowance (1)	✓	✓	✓
Market Hub Savings	✓	✓	✓
Annual In-Hospital Credit (perFSA)	\$250	\$350	\$350

TOTAL SAVINGS

16%

25%

23%

Interested in financing options? Ask our team today!