

FAQ

COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers our very best price on our hospital's recommended annual primary care.

YOUR EXPERIENCE

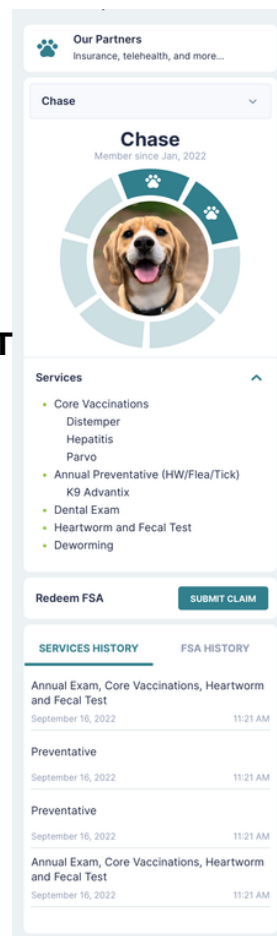
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

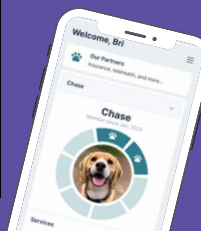
EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



TenderCare
VETERINARY
CENTER

CANINE PRIMARY CARE PLANS



IN A SIMPLE
MONTHLY PAYMENT



SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

WHY DO I NEED A CARE PLAN?

Great question! We designed our plans to ensure your pet gets everything they need annually. This is not insurance - we want you to come in and see us! **Our solution:**

- Covers everything we recommend for **a year of preventative care**
- Is **transaction-less in-hospital** for members
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- Is easy to use and **allows you to pay monthly**

Login at: app.petcentrichealth.com/login

PUPPY PLAN



**\$73/
month**

ADULT DOG PLAN



**\$68/
month**

SENIOR DOG PLAN



**\$81/
month**

Save additional 5% off when you pay annually

Register via the QR code on back for an amazing year of pet health!

PRIMARY CARE PLANS

Physical Exam
Rabies Vaccine
Bordetella Vaccine
DAPP Vaccine
Lepto Vaccine
Parasite Screening (Fecal)
Deworming Treatment
Annual Wellness Labwork + Urinalysis
Nail Trim
ASPCA Poison Control Hotline Allowance (1)
Market Hub Savings
Annual In-Hospital Credit (pet FSA)

TOTAL SAVINGS

puppy plan

<1 year

adult canine plan

1 year - 7 years

senior canine plan

> 7 years

4 pediatric exams

1 well exam + 2 general exams

2 well exams + 2 general exams



up to 3



up to 2



puppy only

puppy only

up to 2

puppy only

puppy only

adult + senior only



up to 2

up to 2

up to 2



\$250

\$350

\$350

16%

25%

23%

