

FAQ

COMMON QUESTIONS

IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual core care.

YOUR EXPERIENCE

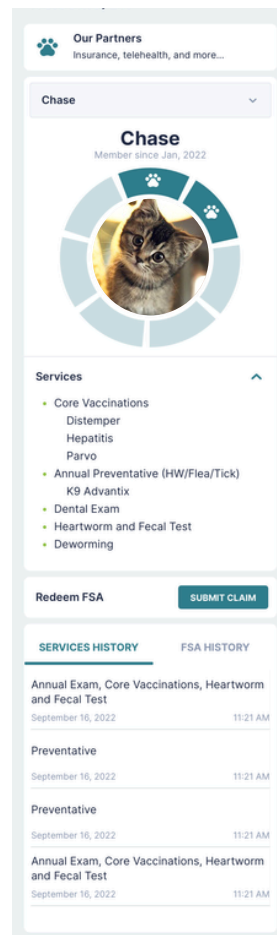
EASILY VIEW YOUR PET'S PROFILE

REAL-TIME SERVICE HISTORY

IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

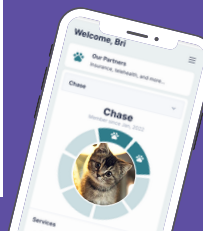
EASY TO USE BENEFITS

MARKET HUB PARTNERS + PERKS



We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



TenderCare
VETERINARY
CENTER

FELINE PRIMARY CARE PLANS



IN A SIMPLE
MONTHLY PAYMENT



SIGN UP TODAY
AND SAVE
DURING YOUR VISIT!

Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need annually. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- **Provides seamless, transaction-free checkout**
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly**

Login at: app.petcentrichealth.com/login

KITTEN PLAN



**\$74/
month**

ADULT CAT PLAN



**\$65/
month**

SENIOR CAT PLAN



**\$78/
month**

PRIMARY CARE PLANS

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

Physical Exams

Rabies Vaccine

RCP Vaccine

FelV Vaccine

FelV/FIV Test

Parasite Screening (Fecal)

Deworming Treatment

Annual Wellness Labwork + Urinalysis

Nail Trim

ASPCA Poison Control Hotline Allowance (1)

Market Hub Savings

Annual In-Hospital Credit (pet FSA)

TOTAL SAVINGS

kitten plan
<1 year

adult feline plan
1 year - 8 years

senior feline plan
> 8 years

3 pediatric exams

1 well exam + 2 general exams

2 well exams + 2 general exams

✓

✓

✓

up to 3

✓

✓

up to 2

kitten only

kitten only

✓

kitten only

kitten only

✓

kitten only

kitten only

up to 2

kitten only

kitten only

adult + senior only

✓

✓

up to 2

up to 2

up to 2

✓

✓

✓

✓

✓

✓

\$250

\$350

\$350

15%

24%

22%

